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PRINTMATRIX® mpsONE Flex

DISTRIBUTED PRINT-AS-A-SERVICE · SMALL OFFICE · HYBRID · REMOTE WORKER

Hybrid printing without the IT headache.

Standardized Kyocera devices for small offices and remote workers — wireless and KFS-ready, delivered on one all-inclusive monthly rate that covers the device, the printing, the toner, and the support.

- Turn-key procurement
- All-inclusive monthly rate
- Proactively supported

What you get

Four things that change on day one.

1

Turn-key procurement

MAPS sources, stages, and ships devices directly to each location — no purchasing project, no retail guesswork.

2

Remote-ready

Wireless configuration plus Kyocera Fleet Services monitoring enabled before the box leaves us.

3

Predictable monthly cost

One all-inclusive per-device rate — device, prints, toner, and support. No page counting.

4

Less help desk involvement

MAPS becomes the first call for printer support, so internal IT stays on core systems.

The Flex device portfolio

Sized for 1–2 users, home and hybrid workers, and small offices.

Model	Type / function	Speed	Connectivity	Duplex	Std. paper
ECOSYS PA3500wx	Mono printer	Up to 37 ppm	USB / Ethernet / Wi-Fi	Automatic	350 sheets
ECOSYS PA3500cx	Color printer	Up to 37 ppm	USB / Ethernet / Wi-Fi	Added	650 sheets
ECOSYS MA3500wfx	Mono MFP	Up to 37 ppm	USB / Ethernet / Wi-Fi	Automatic	350 sheets
ECOSYS MA3500cifx	Color MFP	Up to 37 ppm	USB / Ethernet / Wi-Fi	Added	350 sheets

KYOCERA **Standard specifications, all models:** maximum media size 8.5" × 14" · wireless configured · KFS enabled. Current monthly rates provided by your MAPS account team.

Key benefits

Fixed monthly cost

Predictable budget and standardization across distributed users, with no surprise hardware or supply purchases landing on expense reports.

Centralized support

MAPS provides support so your internal help desk can stay focused on core systems rather than printer tickets.

Wireless + KFS-ready

Remote monitoring and proactive service signals reduce downtime before a user has to report a problem.

Proactive supplies

Far fewer "we ran out of toner" emergencies — consumables are monitored and coordinated ahead of the need.

One device. One monthly rate.

Truly turn-key. One per-device monthly rate covers everything below — including the hardware itself and the pages that come off it. Not billed by page, not by meter read, and the rate is the same whether the user sits in a branch office or at a kitchen table three states away.

- ✓ The device
- ✓ All printing, mono & color
- ✓ Toner & consumables
- ✓ Staging & shipping
- ✓ Service & support
- ✓ KFS monitoring

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ONBOARDING · mpsONE Flex

From approval to first print

Roughly one week, start to finish.

1

DAY 1

Select & approve

- Confirm user needs: mono or color, print-only or MFP, scan requirements
- Confirm ship-to locations and primary contacts

Output: approved device list and ship list

2

DAYS 1–2

Stage & configure

- MAPS stages and prepares devices for plug-and-play setup
- Wireless configuration and KFS monitoring enabled
- Quick-start instructions prepared for the end user

3

DAYS 3–5

Ship & set up

- MAPS ships directly to the home office or small office site
- Guided remote setup support as needed

Output: test print, and scan test for MFPs

4

FIRST 7 DAYS

Go-live & stabilize

- Validate KFS reporting
- Confirm supplies thresholds and replenishment workflow
- MAPS becomes first-call support

Who does what

Deliberately lopsided, in your favor.

MAPS — PROGRAM OWNER

- Procurement and staging
- KFS monitoring and proactive support
- Service coordination
- Supplies replenishment coordination
- Reporting and program visibility, as applicable

CUSTOMER IT / HELP DESK

- Provide Wi-Fi and network requirements, and assistance if or when needed
- Optional: print policy guidance

Goal: minimal day-to-day printer tickets.

END USERS

- Keep the device powered and connected
- Load paper as needed
- Contact MAPS for printer support

ESCALATION PATH End user → MAPS Support → (only if needed) customer IT / help desk

What "KFS-ready" enables

Device health monitoring

Continuous status and alerting on every enrolled device, wherever it sits.

Remote troubleshooting

Diagnostic steps performed remotely to reduce downtime and avoid unnecessary dispatches.

Firmware coordination

Update coordination handled by MAPS rather than left to the user or your help desk.

Consumables monitoring

Supply levels tracked to support proactive replenishment before a user runs dry.

Common questions

The four we get asked every time.

Who does the end user call?

MAPS, first. The escalation path runs end user to MAPS Support, reaching your help desk only if it has to.

What happens when toner runs low?

KFS consumables monitoring signals the need and MAPS coordinates replenishment proactively, rather than waiting for someone to notice.

What does our IT team have to do?

Provide Wi-Fi and network requirements, and assist if needed. Devices arrive staged and wireless configured, ready for plug-and-play setup.

Can we add users later?

Yes. New devices follow the same select, stage, ship, and go-live sequence.

BUILT FOR Hybrid teams · Fully remote staff · Small branch offices · Organizations standardizing consumer-grade hardware

mpsONE Flex extends the **mpsONE** Print-as-a-Service model out to branches, home offices, and hybrid workers — same all-inclusive rate, sized for distributed users.

Standard devices. Fixed costs.

Support: Monday–Friday, 8:00 AM–5:00 PM CST.
mpsONE Flex makes hybrid printing consistent and supportable — branch office or kitchen table.

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