



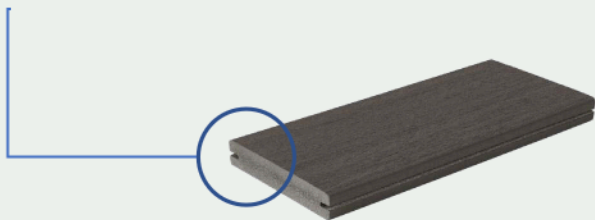
fiberon | Decking Warranties

Fiberon offers industry-leading warranties covering stain, fade and performance for both residential and commercial applications. Our premium products feature extended warranty terms including a 50-year stain and fade warranty and a lifetime performance warranty.

What do we cover?

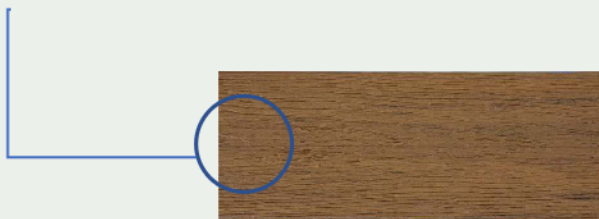
Physical Integrity

Fiberon deck boards are made from high-performance low maintenance materials that resist splintering, rotting, cracking, insects and decay.



Stain and Fade Resistance

Our patented PermaTech® cap layer protects against spills, stains and UV rays.



To help make sure your warranty claim can be processed without delays, please make sure you include the following information:

- ☐ Homeowner Information:
 - ☐ First and last name, phone number and email
- ☐ Material location:
 - ☐ Address, city, state and zip code
- ☐ Purchase information:
 - ☐ Dealer/Retailer name
 - ☐ City, State/Province
 - ☐ Order number
 - ☐ Date of Purchase
- ☐ Proof of Purchase
 - ☐ Receipt from retailer
 - ☐ Who installed product?
- ☐ Description of the Concern
- ☐ Photos of deck:
 - ☐ 2-3 photos from different angles of the top of the deck issue
 - ☐ 2-3 photos from underneath the deck (if possible)
 - ☐ 1 photo of an over-all view of the deck from ground
 - ☐ 1 photo of board ID (located on side of the board)

If you are an installer or contractor submitting on behalf of a homeowner, please be sure to include your company information in the “describe your problem” section of the submission if you are filling out the homeowner’s information in the contact section.

Warranty Claim must be submitted online to initiate claim:

<https://fiberon.insightpro.com/#/page/customer-generic-form>